



Level 1 - Maintained IPS Security Service

Customers installing and deploying Intrusion Prevention Systems (IPS) in their network infrastructure generally experience two categories of interaction with their IPS devices. The first category is maintaining the overall intrusion prevention solution. This step ensures that the solution is always up to date, running at peak performance, and automatically protecting the IT infrastructure. The second category is incident response and corrective action. Top Layer's TopMSS Maintained IPS Security Service provides the first category of service, eliminating the need for customer staff to perform maintenance of the IPS solution.

- Offloads IPS maintenance tasks from existing staff
- Ensures latest IPS Protection Pack threat information is applied
- Configuration backups facilitate disaster recovery plans

Top Layer's Security Operation Center (SOC):

- Installs all software updates for all deployed IPS 5500 units, Network Security Analyzer (NSA) software, and IPS Controller (IPSC) software
- Applies TopResponse Protection Packs* (with rule, signature, and block list updates)
- Implements actions described in TopResponse Security Advisories* (e.g. enabling/disabling IPS rules to obtain optimum protection)
- Monitors the status of the IPS 5500 hardware
- Initiates Advanced Hardware Replacement (AHR) process in the event of a hardware failure**
- Ensures NSA report and alert generation and delivery are functioning properly
- Performs IPS solution backup service after each configuration change and sends monthly backup CD-ROM
- Delivers weekly IPS status reports via email
- Services performed between 8am and 8pm US Eastern Time

* Customer must have an active TopResponse contract. Customer is notified by advisory email of new update availability.

** Customer must have an active Advanced Hardware Replacement (AHR) contract.

Ordering Information

IPS Model	1 Year TopMSS TM Level 1 Auto Renewal Contract
IPS 5500-150E	MSSL1-150E-1YR
IPS 5500-500E	MSSL1-500E-1YR
IPS 5500-1000E	MSSL1-1000E-1YR

Top Layer's SOC combines state-of-the art monitoring workstations, high-speed Internet connectivity, and Top Layer's most experienced engineers, standing ready to help Top Layer customers realize the value of their Top Layer solution.

About Top Layer

Top Layer is a leading provider of Network Intrusion Prevention Systems (IPS) that reduce organizations' risks and losses by protecting critical online assets against cyber threats. Its family of high performance IPS provides the most advanced protection against known and zero-day threats at maximum throughput rates. Top Layer is headquartered in Massachusetts, USA, with Global Sales and Support throughout North America, Europe, Asia, and Japan.



Double NSS Awards



Top Layer Networks, Inc. 2400 Computer Drive • Westboro, MA 01581 USA • +1.508.870.1300 • Fax +1.508.870.9797

www.TopLayer.com